Reporting medication-related clinical incidents

**Patient safety is our highest priority at WA Health.
All incidents must be reported. You can be anonymous.**

Medication incidents are the most frequently reported incidents in hospitals and health services.

If you make or witness an error - minor or serious, sharing your information helps us improve the way we deliver care.

When reporting an incident into Datix CIMS, consider:

- **What** type of medication incident was it?
- **Which** drug was involved?
- **What** happened?
- **Why** did it happen?
- **How** significant was the impact to the patient? (SAC level)
- **Could** it have been more significant if not caught in time?

For example:

Incident: an insulin dose was omitted prior to lunch for a patient.

Explain what happened and how it impacted the patient.

Was the reason because:

- there was none available on the ward?
- the patient was not on the ward?
- the nurse was busy with another patient?
- the insulin order had not been written on the chart?

By providing as much information as possible, we can learn how to prevent harm to patients.

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Software for Patient Safety

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