GP Engage

New and Developing Care Pathways for Vulnerable and Complex Patients

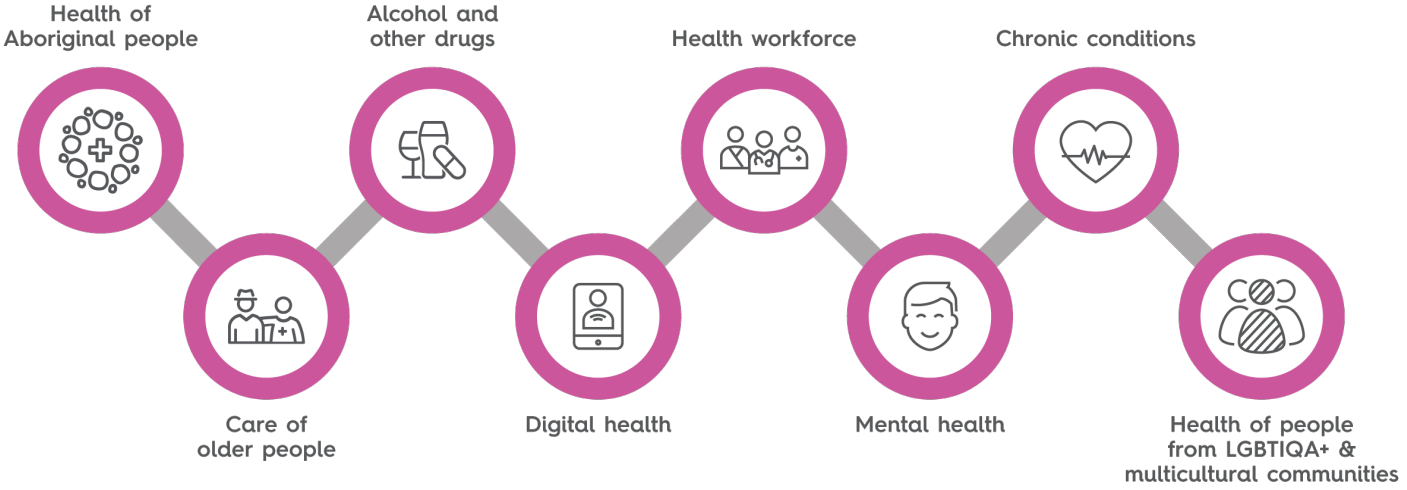
Heather Waite, Regional Integration Manager Metro South

3 September 2026

WA Primary Health Alliance
Better health, together

phn
PERTH NORTH, PERTH SOUTH, COUNTRY WA
An Australian Government Initiative

Our Eight Pillars

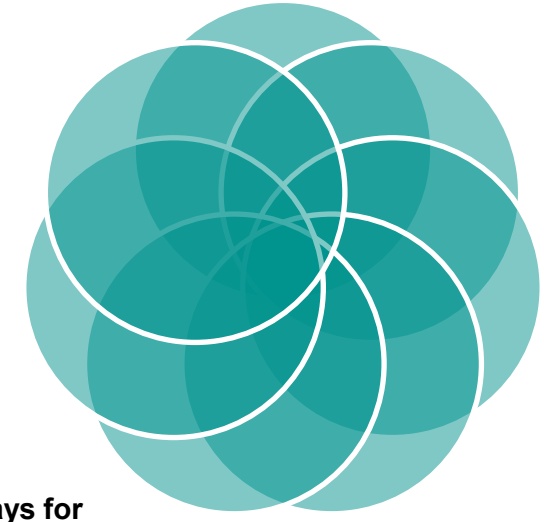


Our Needs Assessments priorities are to:

Reduce and manage chronic disease.

Encourage community-based approaches to suicide prevention.

Build workforce capacity to manage chronic disease and identify mental health and alcohol and other drugs issues.



Increase access to low and medium intensity mental health services.

Promote integration and care coordination to improve chronic disease management.

Create pathways for people with co-morbid chronic conditions and mental health and alcohol and other drugs issues.

Reduce unnecessary hospital admissions and emergency department attendances.

Priority Locations

Perth South

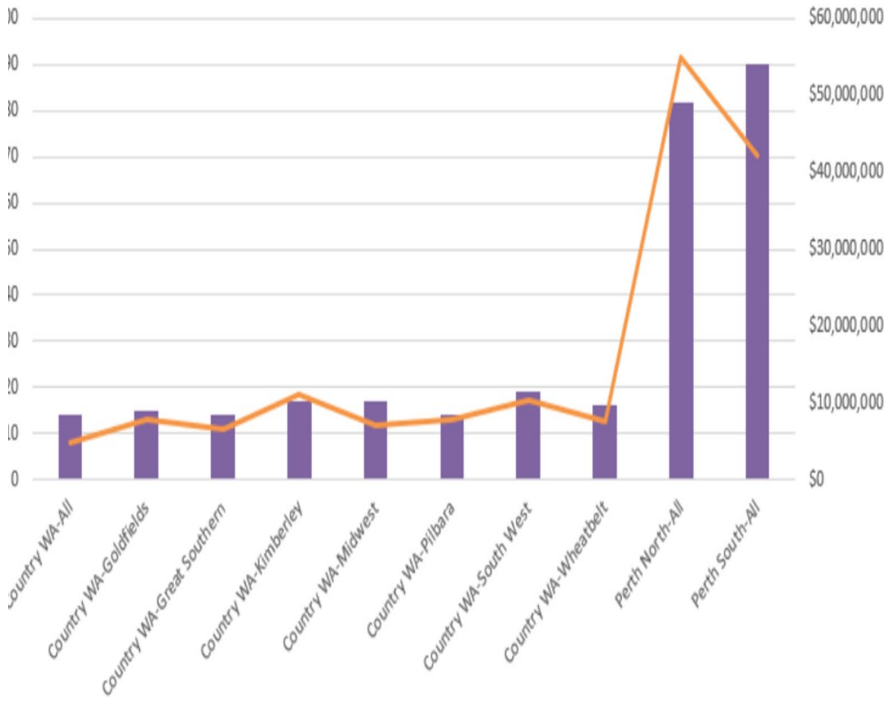
- Armadale
- Gosnells
- Mandurah
- Rockingham
- Kwinana
- Belmont
- Canning
- Victoria Park
- Fremantle
- South Perth
- Cockburn
- Serpentine Jarrahdale

Perth North

- Joondalup
- Wanneroo
- Stirling
- Bayswater
- Swan
- Perth City
- Mundaring
- Kalamunda

Funding Allocations

- Mental Health Services 50%
- Drug & Alcohol Treatment 13%
- Flexible Funding 20%
- Other services 17%



Activity Work Plans for each funding stream are available on the WAPHA website

Aged Care Activities

Aged Care – Key Activities

Primary Care

- **Early Interventions to support healthy ageing and chronic condition management**

  Diabetes WA (Country Diabetes Connect), Non-Dispensing Pharmacists within GP practices

- **GPACI: Capacity Building**

  Improving RACH resident primary care access through GP engagement

- **GPACI: Thin Markets**

  RACH Primary Care Coordination in underserviced areas

- **Clinical Referral Pathways**

  Development and review of aged care pathways on Clinician Assist

- **Greater Choices for At Home Palliative Care**

  Increase access to quality palliative care at home

Community

- **Care finders**

  Intensive aged care navigation and support for underserved community members

Residential Aged Care

- **Aged Care On-site Pharmacist Measure**

  Connecting credentialled pharmacists to work in RACHs

- **Enhanced After Hours Support**

  Strengthening after hours care in RACHs

- **Telehealth & Digital Health**

  Support use of telehealth and virtual care technologies for aged care residents, and digital health adoption

- **Vaccinations**

  Facilitate immunisation related activities

- **Psychological Therapies**

  Commission services to provide psychological services in RACHs

For more information on how some of these activities can be integrated into your practice, please contact aged.care@wapha.org.au

Commissioned Services

Older Adults Focus

Medicare Mental Health

Medicare Mental Health Assessment and Referral Phone Service - 1800 595 212

State-wide phone service, offering free confidential assessment and referral for anyone seeking help for their mental and emotional wellbeing. Monday to Friday 8:30am to 5pm including public holidays.

Medicare Mental Health Centres
Offering free advice, support and if needed assessment and treatment for people 18 years+ experiencing emotional and psychological distress. Services include support for family, Carers and friends. Currently centres in Midland, Gosnells, Mirrabooka & Armadale. Kids Hub, 0-12 in Midland.



Medicare Mental Health Digital Platform
www.medicarementalhealth.gov.au
Take a step towards better wellbeing | Medicare Mental Health Check In

Includes over 750 evidence-based digital mental health resources, apps and online programs. This includes dedicated online forums, peer support services, chat and email services.

WAPHA Commissioned Service

- Care Finders – hear from Chung Wah and Tuart Place
- Psychological therapies for people living in RACH
- MH Connext
- Weirn Mooditj
- Integrated Team Care (ITC)
- CALD Psychological Service
- ALIVE
- Aftercare & Culture Care Connect
- ARBOR
- Persistent Pain Program
- Palmerston – various services Alcohol & Other Drugs
- Urgent Care Centres – Booragoon, Beeliar, Gosnells, Rockingham

Clinician Assist

Clinician Assist WA
Point of care decision support

Bringing together clinical guidance, referral information, patient and clinician resources, in one central location.

Delivered by WAPHA, Clinician Assist WA is a clinical support tool for GPs and health professionals, available at no cost.

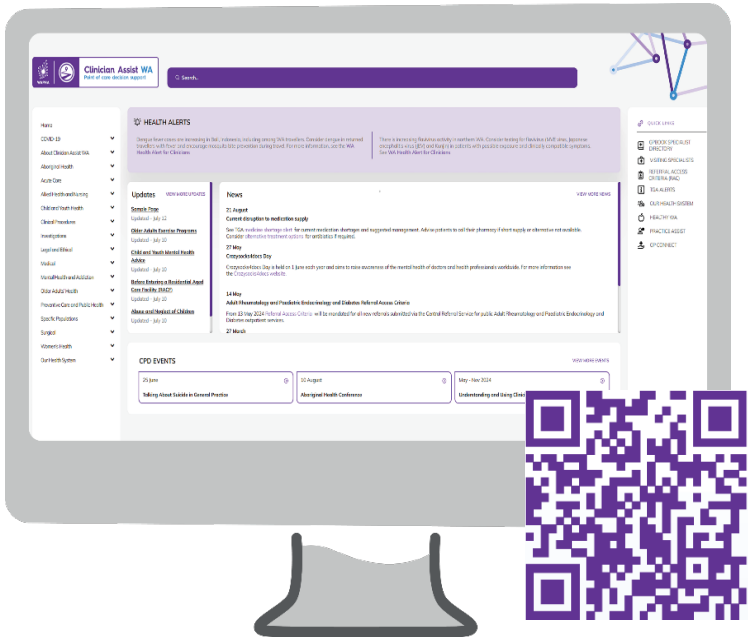
Clinical pathways provide evidence-based assessment, management and referral guidance for common primary care presentations.

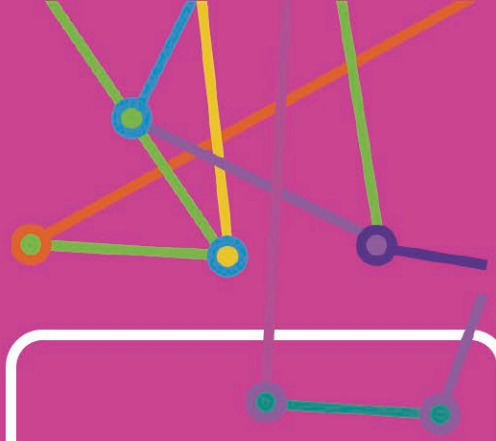
Referral pathways support GPs and health professionals to identify appropriate referral options, understand service requirements and easily refer their patients.

Clinician Assist contains an extensive amount of content to support primary care clinicians providing care to and referring older adults. Key topics include:

- ✓ Aged care assessment
- ✓ Dementia and cognitive symptoms
- ✓ Older adults abuse and neglect
- ✓ Medication management
- ✓ Older adults' health and mental health referral pages
- ✓ Palliative care
- ✓ Chronic condition management

clinicianassistwa.org.au





Digital resources

- Clinician Assist
- National Health Service Directory
- MyServices

If you want more information about WAPHA Commissioned Services or programs visit the WAPHA table during the break

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Thank you

